

The Deborah Rawson Memorial Library



Long Range Plan

FY2011-12 to FY2015-16

Adopted by the library Board of Trustees

9/15/2011

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The SWOT of DRML Results, the DRML On-line Community Survey Results, the Focus Forum 1, 2 and 3 Results, and other supporting research results are available in the more comprehensive Long Range Plan folder available at the library.

The Planning Process

The Deborah Rawson Library's Long Range Planning Committee has completed a new five year plan for FY 2011-12 to 2015-16. The committee which included members of the library board of trustees, the library director, staff and committed community members worked during the past year to put together a plan to meet the needs of the two communities it serves. Unless otherwise stated, the library director will be the person responsible for implementing this plan. The planning committee followed the steps outlined in the American Library Associations "Planning for Results: A Library Transformation Process".

The steps included the following:

- gathering community input regarding current strengths and weaknesses of the library and community to determine current community needs. Information was gathered on SWOT forms (Strengths, Weaknesses, Opportunities and Threats facing the library and community);
- creating an on-line survey collecting input from the communities on suggestions for the library's next five years;
- holding 3 community focus forums throughout the fall, winter, and spring of 2010-11 to foster discussion of community and library needs;
- looking at statistics and trends of the community and the library;
- choosing "service responses" the committee felt would best address the needs of the community;
- writing a mission statement, goals, activities and measures to correspond with the chosen service responses.

In addition to the information collected at the community forums, area schools, Select Boards and Town Planning Committees were surveyed individually or as a group. Data from the Center for Rural Studies, U.S. Census Bureau, Vermont Department of Education, Vermont Department of Taxes, and Vermont Housing Data were consulted.

Many thanks to all who helped us during the planning process especially the community members on the planning committee and those who attended our community forums.

Planning Committee Members

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The Communities of Underhill and Jericho

The towns of Underhill and Jericho, though located in the nation's most rural state are dissimilar in terms of their geography, but are similar otherwise.

Physical geography distinguishes Underhill from other towns in Chittenden County. The town is situated in the Green Mountain Range, the "rock rib" of Vermont, and the town boundary includes the undeveloped western slope of Mount Mansfield. This has severely limited the development of roads. The eastern part of town paralleling Mount Mansfield and known as Underhill Center is connected to the western part of town by a single east-west road. In the western part of town, VT 15 does provide a transportation artery both for through traffic and for the Underhill roads which feed into it.

In contrast, the neighboring town of Jericho has a broad area of shallow, rolling topography and more interconnecting road networks. Each town is characterized by a town center away from the Route 15 main artery, Underhill Center and Jericho Center. A third center overlapping the boundary of the two towns on Route 15 is known as the Riverside/Underhill Flats area.

The two towns have a combined population of 8,272 (U 3082+ J 5190) as estimated for 2008. Ten years have passed since the last U.S. Census was conducted in 2000, and much of the demographic data obtained in that census are now too old to be considered reliable. Unfortunately new census 2010 information was not available in time for our plan.

However, estimates and projections from the UVM Center for Rural Studies, the Vermont Department of Education, the Vermont Department of Health, the Vermont Department of Labor, and the Vermont Department of Taxes provide a sketch of Underhill and Jericho through 2008.

Neither logging nor agriculture currently play as much of a role in the town's economic life as they did in the past. By the Civil War, Vermont's forests were 75% gone and agriculture moved west. Underhill and Jericho thus underwent diminished population as well as loss of privately held land in the first half of the 20th century due to the establishment of the Mt Mansfield State Forest and Park and the Ethan Allen Firing Range. Tourism plays somewhat less of a role than it once did. In 1877 the Burlington-and-Lamoille Railway, from Essex to Cambridge made Underhill a popular vacation destination with resort hotels and guest houses. Skiing was also an attraction. In 1924 the first alpine ski trail on Mt. Mansfield (The Teardrop) was cleared on the Underhill side. When the Depression hit, though, commercial rail evaporated, and by 1939 the Burlington & Lamoille Railroad stopped running. Farms were abandoned or sold off as vacation homes or hunting camps to city folk attracted by fire sale prices, the unspoiled environment and the absence of people. Underhill and Jericho became second-home havens. In 1935 the Underhill Ski Bowl was started on the Egan farm with a primitive rope tow and was used by the newly formed Winter Sports Club. The ski operation thrived from 1946-1982 under the ownership of the Dubrow family, but had to close due to insurance costs.

Since the mid 20th century, Underhill and Jericho have become bedroom communities with most residents working out of town. In 1957 IBM set up a manufacturing plant in Essex Junction and by 1968, with the expansion of manufacturing and the opening of a new engineering building, the company had completely changed the economic landscape of Chittenden County. The completion of Interstate 89 further fueled an upturn in the economy. High-tech manufacturing and service industries blossomed, and the population suddenly soared. In the mid 60s Underhill started to grow again and to grow fast. Open land was subdivided into house sites; summer homes and hunting camps were converted into year-round residences. The largest industries or employers of people in the communities are computer companies such as (IBM, GE Health Care and others), the health care industry (FAHC/UVM Medical Center),

education (the colleges and schools in the area), and the State of Vermont. Examples of local employers are auto service and repair, restaurants, a hardware store, real estate, retail shops, building contractors, pre-schools, small scale farming/CSA, a plant nursery, a riding stable, a video store and a print shop. Home based businesses include landscaping, hair dressing, sewing, art gallery, daycares, chiropractors, B&B's, maple sugaring, lawn care, lawn mower repair, welding and firewood. Churches in the two towns include Good Shepherd Lutheran, Jericho Congregational, Jericho United Methodist, Korean American United Methodist, Mt. Mansfield Unitarian Universalist Fellowship, United Christian Assembly, United Pentecostal, Calvary Episcopal, and St. Thomas Catholic. Clubs and service groups are plentiful and include the Lions Club, the Jericho Historical Societies, 4H, Girl and Boy Scouts, Jericho Community Center, recreation committees, youth sports organizations, Underhill Jericho Fire Department auxiliary, Starry Nights (Youth Group), the Jericho-Underhill Land Trust, and the XYZ Seniors.

The community life of the towns is enriched by other entities as well. Jericho was once home to Wilson "Snowflake" Bentley, a farmer who photographed over 5,000 beautiful snow crystals. Jericho's historic Red Mill houses a museum displaying the equipment Mr. Bentley used and many of his prints. Jericho Center is also home to the oldest continuously running general store in Vermont and the Jericho Community Center, both located on the Center's green.

Underhill Center attracts visitors from all over as it provides access to the Underhill State Park, known for its great hiking and skiing trails. The Underhill Country Store encourages bike groups and other sport groups to stop there. Each fall, Underhill hosts the Harvest Market for a weekend of events that celebrate the end of summer.

The other public library in our area, the Jericho Town Library in Jericho Center works with the Deborah Rawson Memorial Library to provide services and programs to the community. In addition, five school libraries in Jericho and Underhill provide additional resources to the young people of our communities.

Access to hard wired, high speed Internet service in the two towns is limited. Efforts to improve availability are in progress. However, wireless high speed internet is available to most by satellite or cellular signals.

The Riverside/Underhill Flats area, within which the DRML is located, may experience a growth spurt, but possibly not within the next 5 years. The area, now designated as a Vermont Village Center District, includes land that may soon be developed with a gym facility, restaurant and more housing. This designation requires a cohesive core of residential, civic, religious and commercial buildings that one can walk to in 15 minutes and allows tax credits for building rehabilitation, façade and code improvements for properties within the area.

From the U.S. Census 2000 and projections since, we learn that:

Underhill and Jericho's populations from 2000 to 2008 grew slowly but steadily by an average of 3%. Residents have a low degree of racial diversity. In the U.S. 2000 Census, over 97% claimed a racial background of "white."

In 2008, the estimate of the unemployment rate of Jericho was 3.7%, up from 1.9% in 2000. Underhill's was 4% up from 1.8%. The average wage estimated in 2008 for Jericho was \$33,441 and Underhill's \$35,063.

The median family adjusted gross income in Jericho in 2007 was \$84,355 and Underhill's was \$86,875.

In 2005, only 41 families received food stamps in Jericho and 25 in Underhill.

In the 2000 U.S. Census, there were 101 single parent households in Jericho and 36 in Underhill.

These figures show prosperity in the two towns, but the full effect of the 2008-2009 recession on wages is not reflected in this data.

As of the 2000 U.S. Census, the age distribution was very similar in the towns:

<u>Ages</u>	<u>Underhill</u>	<u>Jericho</u>	<u>Ages</u>	<u>Underhill</u>	<u>Jericho</u>
0-5	5.50%	6.80%	25-34	11.30%	10.30%
5-14	13.10%	18.10%	35-54	39.80%	39.00%
15-19	7.90%	7.47%	55-up	15.00%	15.00%
20-24	7.80%	2.80%			

According to the 2000 U.S. Census, the over 18 population of the two towns have above average levels of education for both Chittenden County and Vermont as seen in the following table:

	Underhill	Jericho	Chittenden Co.	Vermont
High School/GED	94.8%	92.8%	90.6%	86.4%
Bachelor's Degree	48.7%	47.0%	41.2%	29.4%
Graduate or Professional Degree	18.3%	17.8%	15.9%	9.8%

The Vermont Department of Education tells us that from the 2004-05 to 2007-08 school years, enrollment in the Jericho and Underhill schools was steadily declining:

Browns River Middle School from 474 in 2004-05 to 470 in 2007-08.

Jericho Elementary School from 298 in 2004-05 to 278 in 2007-08.

Underhill ID from 126 in 2004-05 to 96 in 2007-08.

Mt Mansfield Union High School from 1,071 in 2004-05 to 958 in 2007-08.

Underhill Central School from 139 in 2004-05 to 134 in 2007-08.

In 2007-2008, there were 58 home schooled children in the schools, but this may include some from outlying towns in the high school population.

However, by 2009-2010 and 2010-2011, enrollments at BRMS (434 and 421) and Jericho Elementary (281 and 244) were still down, but Underhill ID (103 and 110), MMU (961 and 974) and UC (137 and 184) had reversed the trend.

Deborah Rawson Memorial Library History

Throughout the history of Jericho and Underhill, libraries have been seen as an important community need, and volunteers and donors have played and continue to play a crucial and supportive role in meeting that need. Citizens of Jericho and Underhill have organized libraries almost from when the towns were first settled over three centuries ago. These libraries were housed in various places, and were sometimes just a few bookshelves in a private home. In the 1990's, there were three libraries serving the two towns. The Jericho Town Library, housed in the former Jericho Academy in Jericho Center for the past hundred years; the Delaporte Library, once located in a building purchased by Helen DeLaporte in 1917 that is now the Underhill Center post office, but moved in 1964 to the town hall when the building was leased to the postal service; and the Waters Library in the Flats, started in 1924 by the Mansfield Woman's Club which, starting in 1933, was housed in a new building that was dedicated to Augustus Waters, a general store clerk who donated \$2,000 for its construction. The Waters Library was the only one that received financial support from both towns.

By the late 1980's, an expanded population led to the consensus that the existing library services for Jericho and Underhill were inadequate. Space for library collections, services, and the public was limited at all three libraries, none had room to expand, and none were handicapped accessible or easily made. The Waters Library trustees began looking at the possibility of building a new library, and began to raise money. By 1994, with what they had raised and with the impetus of Dr. Burnett Rawson's generous offer of a donation in memory of his daughter which encouraged the select boards of the two towns to throw in their support, the Waters Library trustees had decided on a plan for a new building to be built in Jericho East, near the border of the two towns. However, they hit a road block when it was learned that joint bonding by the two towns to support such a project was not legal. The idea of forming a joint municipal district that would have such bonding authority was proposed. The towns appointed a committee to study the idea, and the committee soon recommended that the joint municipal district be put to a vote. On January 24, 1995 a large majority of Jericho and Underhill voters approved the creation of the Jericho Underhill Community Library District. The name was later changed to the Jericho Underhill Library District (JULD). JULD is Vermont's first and only joint municipal district formed to provide library services to its member towns.

The new JULD board first met on April 6, 1995, and soon decided that the previous building and site decision by the Waters trustees should be re-opened for additional community input. The community response was great. The Waters trustees soon transferred to the JULD the \$16,000 of donations they had received earlier, and the JULD board built on this beginning by conducting an impressive fundraising effort. The substantial donation promised by Dr. and Mrs. Burnett Rawson in memory of their daughter, Deborah, was now made available. From the Rawson's very personal donation the new library became the Deborah Rawson Memorial Library (DRML). Another significant donation was made by the Trask family, for whom the children's library section in the DRML is dedicated. Total donations received through the board's efforts, including material and labor for building the DRML, along with the proceeds from the sale of the Waters Library, accounted for almost two thirds the cost of the DRML. Only the cost of the \$200,000 construction bond, approved handily by the voters on January 22, 1997, was paid by tax receipts. Most of the remaining cash donations came from Jericho and Underhill residents.

Besides fundraising, the JULD board also had to develop plans for the new building and decide on a location for it. The cooperation of the Waters trustees throughout is shown by the fact that the Waters library merged into the JULD on July 1, 1997, allowing the JULD board to find a buyer for the Waters Library and close the sale within a month of the January 24, 1998 opening of the DRML. The Delaporte Library also merged with the new library district shortly after the Deborah Rawson Memorial Library was dedicated on January 24, 1998, and transferred their assets to the JULD with the stipulation that all transferred funds should be used as an endowment, the income on which was to continue their tradition of providing holiday programs for community children. The Jericho Town Library, with whom the DRML library has a collaborative working relationship, remains open in Jericho Center. The JULD

board chose a Montpelier architect to develop plans for the new building, given the specifications the board had developed after much community input and a budget that was based on an aggressive fundraising goal.

From the New Building to Now

The 5,000 square foot DRML was the result, and it has been well received by the public. The central, bright, airy “great room” provides separate areas for quiet reading activity or a program gathering space. The front of the building houses the adult collection. The library’s six public computers are in a small area in between. There is a separate children’s library room with a corner nook for story hours and other youth programming. A very small office is shared by the library director, several staff members, and volunteers. A restroom, a separate program/meeting room, a small storage room, a boiler room, and a vestibule complete the interior space. The space is being utilized to its utmost capacity, and in the last year, DRML had to rent storage space. Despite the great job done by the early JULD board to get a lot of value for the available construction funds, we are now faced with space and operational issues that will need to be addressed. Things like the need for additional electrical outlets for people with laptop computers were not foreseen at the time the building was planned.

Since the Deborah Rawson Memorial Library opened twelve years ago, it has become an active and welcoming place. The library sits on land close to two public schools: a middle school and an elementary school. This location serves as a bridge for public education and public library use.

In its opening year DRML was open 34 hours, and paid staff worked 78 hours a week. In 2008-09, this had increased to 39 open hours and 133 hours worked by staff a week. Sunday afternoon hours, started the first year, are popular and see high use in fall, winter and spring. Library income from taxes started at \$89,941 in 1997-98, and was \$213,257 in 2008-09. Public donations and volunteer time continue to demonstrate the value residents place in the library. The collection has increased from 13,090 books, 604 AV materials (Audiotapes & Videotapes) and 52 magazine subscriptions to 21, 683 books, 3,589 AV materials (now including DVDs as well) and 77 magazine subscriptions, plus subscription access to a number of electronic databases and information resources. Starting with five computers (one for the public catalog, one Internet, two for book circulation and one in the office), DRML has since added a server, a second public catalog, eight more Internet computers for public use (including three laptops), three more office computers, and a children’s computer used for both the catalog and games. Lastly the circulation of materials has increased from 29,863 in the library’s first year to 60,219 in 2008-09.

Programs and events held at the library are diverse and plentiful. Past programs included a public forum on Civil Unions, Tai Chi classes, meetings with legislators and other public officials, a foot care clinic, quilting programs, family game nights, regular adult and young adult reading groups as well as art, music, storytelling and theatre programs. Community use of the program/meeting room which is also available when the library is closed, offers many possibilities for gatherings and meetings.

Mission Statement: The Deborah Rawson Memorial Library encourages a love of reading and lifelong learning by providing diverse collections of books and materials in various formats, and programming for all ages in an inviting space, fostering community interaction and a vibrant digital presence.

Service Responses, Goals and Activities

Building Community– To foster a sense of community, the library will be a place attracting users of all ages, both readers and nonreaders, with varied interests. More patrons will gather in a friendly atmosphere for formal and informal meetings, and programming in a comfortable space that encourages dialogue and connections.

Goal 1: The library will increase its interaction with business and community organizations to offer programs and services to residents of Jericho and Underhill.

Activity: Identify at least one local organization or business new to the library every two years with which to collaborate.

Activity: Continue to implement strong collaboration with local schools.

Activity: Promote lectures and other life-long learning opportunities with community organizations that address critical issues in the community, state, region, or world.

Goal 2: More community members will use the library.

Activity: In FY 2012-13 conduct a survey to identify change in hours of operation which will most benefit users. In FY 2013-14 implement these changes.

Activity: Sponsor at least three educational book discussions or speaker programs per year.

Activity: Continue the annual Deborah Rawson Lecture on the subject of the environment.

Measure: The number of persons walking through the library door will increase by 2% per year, with baseline being FY 2011-12.

Activity: Recruit more teens to a Teen Advisory Board and to participate and help with library programs.

Goal 3: Outreach in the form of publicity and out-of-library activities will continue to happen in the community. This will occur in person, print or with improved use of digital communication.

Activity: Continue library publicity via the *Mountain Gazette*, school newsletters, flyers and web pages, online postings on twotownsonline.com and frontporchforum.com, as well as DRML's email list.

Activity: Make a paper copy of library activities available to senior groups each month.

Activity: The director will keep abreast of social networking activities for the library as they evolve and will implement appropriate services.

Goal 4: Plan to increase staff so as to better meet the library mission.

Activity: By FY 2012-13 create the position of Program Assistant available to assist Adult and Youth services.

Activity: By FY 2013-14, increase staff hours in Youth Services.

Collections– Patrons will have a diverse inventory of current materials available in a variety of formats. This collection will reflect patron’s current and ever-changing reading, listening, viewing and electronic needs.

Goal 1: Patrons of all ages will find books magazines, digital media and online materials in the collection.

Activity: Continue to implement thoughtful collection development based on information acquired through analysis of current collections.

Activity: By FY 2014-15 complete a collection survey for patrons to indicate interest in various areas of the collection.

Activity: DRML staff will continue to create prominent displays with items of current or seasonal interest.

Activity: The director will remain current with alternative methods of collection development.

Measure: Circulation will increase at least by 5% from FY2011-12 through FY 2015-16.

Goal 2: Library users will have available knowledgeable staff and online and print resources to answer questions on a wide array of topics and research interests. Users will also have access to information on critical issues that affect their lives.

Activity: Continue to provide training opportunities to staff in house or through workshops to enhance knowledge of both the print and electronic collections.

Measure: 75% of staff will attend at least one professional development activity each year.

Goal 3: Library patrons will be aware of online library materials and how to access them.

Activity: Continue to participate in The Vermont Online Library databases, Mango, Listen Up Vermont, Wilson Web, Heritage Quest, Vermont Judiciary and Legal Services Law Line and remain current regarding other databases of interest to users as they become available.

Activity: Increase awareness of DRML’s electronic resources through print media such as newspaper article in the *Mountain Gazette*, Town Reports, online postings on twotownsonline.com and frontporchforum.com, and/or DRML’s email list.

Activity: Offer an annual workshop on DRML’s electronic databases.

Measure: Increase the use of databases and digital downloads between FY 2011-12 and FY 2015-16, as shown in statistical reports.

Activity: Identify the necessary steps and coordinate timeline for a more user-friendly online catalog.

Activity: Continue to stay informed regarding changes and opportunities for better broadband Internet access in Chittenden County and VT.

Activity: Redesign DRML website to facilitate ease of use by FY 2012-13.

Space – The DRML Library Board will initiate plans for a library expansion to provide sufficient space to support patrons and staff in the use of the facility. The plans will include creative use of interior and exterior space that allows for patron comfort and diverse usage.

Goal 1: The library board and director will create the groundwork needed to prepare a bid document.

Activity: The library board will form a building committee which will include board and staff members, as well as other community members interested and useful to the process.

Activity: The library board will consider hiring a building consultant with experience in public libraries to help review the current building and options, and to convert needs to architectural terms.

Activity: The consultant with input of the board and staff will create a written building plan. Considerations should include the following:

- Increased meeting and activity space
- Options for providing a space for the public for quiet study
- Increased staff working space
- Develop an area for young adults
- Adequate space to expand the collection
- Redesigned safer library entrance
- Adequate storage for supplies
- More parking spaces

Activity: The board will treat increased staffing as a necessary component of space expansion.

Activity: The building committee and consultant, if possible, will interview 3 – 4 architects and choose one. An attorney will be present at the contract signing.

Activity: The architect will create a schematic design, model and a cost estimate of project and construction.

Goal 2: The library board will obtain financing for a library addition.

Activity: The library board, staff, and Friends of the Library will work together to build community support for a library addition.

Activity: Members of the board will attend meetings with civic leaders, business and community groups to inform them of the intention to expand the facility

Activity: The library board will work with a fundraising expert to obtain a feasibility study for financing the new expansion.

Activity: Based on findings of the feasibility study, the library board will move forward with a financial plan to raise private funds for construction of the new expansion.

Activity: To obtain public funds, the library board will take the steps necessary to prepare a bond issue vote in the two towns.

Goal 3: The library board will oversee the construction phase of the building project.

Activity: The board, consultant, staff and architect will work to develop a full design of the expansion.

Activity: The professionally prepared bid document will be reviewed by the building consultant.

Activity: With support of the community, groundbreaking and construction will take place.

Appendices

Library Statistics 2004-2009

Community Data - Underhill

Community Data - Jericho

Deborah Rawson Memorial Statistics

	2003/2004	2008/2009	% change
<u>Library Users</u>			
<u>Total number registered</u>	3,608	3,858	7
<u>Number of residents in Jericho and Underhill</u>	7,995	8,272	3.5
<u>Percentage of population registered</u>	45%	47% (ignored 53 below)	
<u>Number of nonresident cards</u>	N/A	53	N/A
<u>Library Hours</u>			
<u>Total hours per week</u>	37	39	5
<u>Number of evenings (after 6pm)</u>	2	2	0
<u>Weekend hours (winter)</u>	7	7	0
<u>Sunday Hours</u>	3	3	0
<u>Library Staff and Volunteers</u>			
<u>Total Number of employees</u>	5	6	20
<u># of FTE titled Librarian</u>	1.41	1.70	20
<u># of FTE other staff</u>	1.25	1.63	30
<u>Total # of FTE</u>	2.66	3.33	25
<u>Average weekly volunteer hours</u>	17	20	17.6
<u>Total Annual Circulation</u>			
	52,860	60,219	14
Circulation per capita	6.62	7.27	
Adult	24,312	28,855	19
Children's	28,548	31,304	9.6
<u>Programming</u>			
Number of programs – adults	31	66	113
Attendance at adult	556	870	56
Number of programs – children	134	126	-7
Attendance at children	2810	2903	3
<u>Services</u>			
Reference Transactions	857	2527	195
Interlibrary Loans			
Number loaned to other libraries	185	138	-26
Number borrowed from other libraries	533	504	-5.5
Internet/Computer Use	4,273	6,769	58
Visits to the Library	31,432	29,913	-5
Meeting Room Use (# of groups)	206	157	-24

	2003/2004	2008/2009	% change
<u>The Collection</u>			
<u>Adult Books</u>	11,152	11,494	3
<u>Children's books</u>	10,057	10,189	1.3
<u>Total volumes</u>	21,209	21,683	
<u>Total volumes per capita</u>	2.65	2.62	
<u>Adult AV (CD, DVD etc.)</u>	1,455	2,184	50
<u>Children's AV (CD, DVD etc.)</u>	600	1,405	34.2
<u>Magazine Subscriptions</u>	72	77	6.9
<u>Database Licenses</u>	13	17	30
<u>Internet access computers</u>	5	9	80
		(includes 3 laptops for adults)	
<u>The Budget</u>			
<u>Local Tax Support</u>	163,154	213,257	30
<u>Per Capita Tax Support</u>	20.41	25.78	26
<u>Total Operating Budget</u>	170,615	224,220	31.4
<u>Materials Expenditures budgeted</u>	20,258.21	30,000.00	48
<u>Materials Expenditures per capita</u>	2.53	3.53	39.5
<u>Salary Expenditures budgeted</u>	92,116	120,723	31
<u>All Other Expenditures budgeted</u>	143,636	74,303	-48
<u>Facility</u>		5,000 sq. ft.	

At the start of the planning process, 08/09 numbers were used rather than current year because the fiscal year has not yet finished. Also the numbers will be lower in some categories because the library was closed for 2 weeks when shelves and carpets were installed. All numbers are from the VT. Dept. of Libraries Standards Reports.

There will continue to be a growing demand for the services that the Library provides. In spite of a drop in the school population, the attendance at youth programs has not slowed. Economic downturns tend to increase library use and this has been true here as seen in circulation increases. The library's computers and WIFI especially are well used. Many government services and job applications can only be done on line and there has been increased need for help at the library.

COMMUNITY DATA

Town: Underhill

1. How many people live in your community? 3,082 (2008 est)

Source: Vt. Indicators Online UVM Center for Rural Studies

2. Of the people living in your community what percent are:

Less than 5 years of age	5.5%
Between 5-14 years	13.1%
Between 15-19 years	7.9%
Between 20-24 years	7.8%
Between 25-34 years	11.3%
Between 35-54 years	39.8%
55 years and up	15%

Source: U.S. 2000 Census

3. How many single parent households are there? 36

Source: U.S. 2000 Census

4. What languages are spoken in your community? English

5. What ethnic groups are represented? White: 98.5% Others: Black, American Indian, Asian Hispanic comprise the rest.

Source: U.S. 2000 Census

6. A. Who are the 3 largest employers of people who live in the community?
FAHC/UVM Medical Center, IBM/GE Health Care and other IT companies, St. of Vt.

B. What are the 3 largest industries which employ the people who live in the community?
Computer industry, health care, education

7. Are there any significant employers or industries not mentioned? Ski Area, tourism, auto service and repair, real estate, retail shops, preschool (Poker Hill), print shop

8. What percentage of your community is unemployed? 4%

Source: Vermont Indicators Online, 2008

9. What is the median family income? \$86,875

Source: Vermont Indicators Online 2007

10. In 2005 the number of family that received food stamps? 25

Source: Vermont Indicators Online 2005

11. What kind of home based businesses exists in the community? Landscaping, Child Care, agriculture, Maple Sugaring, lawnmower repair, firewood

12. List the number of libraries?

schools___1_____, public libraries_____, college_____,hospital/medical_____,
legal_____.

13. List the number of schools, public and private?

Preschool___1___, grade school___1___, middle school_____,tech ed_____, high
school_____,colleges_____, universities_____.

14. How many home schooled children are there? List the break down per school: 5 at U.C.

Source: Vt. Dept. of Ed (2008)

15. What are the education levels of those in the community. How many have:

High school diploma/GED	419 (21.1%)
Some college – no degree	295 (14.8%)
Associate degree	204 (10.3%)
Bachelor’s degree	604 (30.4%)
Graduate or professional degree	365 (18.3%)

Source: U.S. 2000 Census

16. How many medical care organizations?

hospital_____, clinic_____,rehab___hospice_____, chiropractor/PT_____.

17. How many social service providers are there?

day care centers___4___, drug rehab___1___, community centers_____, other____1____.
(Jeri-Hill XYZ Seniors)

18. List the churches (name them) in the community: Calvary Episcopal, St. Thomas, United Church,

19. List clubs/service groups (name them) : Lions Club (Jericho and Underhill); Jericho-Underhill Land Trust; Underhill Historical Society; Starry Nights (Youth Group); 4H, Girl and Boy Scouts, Underhill Recreation Committee; Youth Baseball and Softball Leagues, Fire Department Auxiliary; Youth Football;

20. What are the 5 most important issues facing your community in the next 5 years?

- 1.Taxes (Property Taxes esp)
- 2.Housing Costs
- 3.Elderly and Low Income Housing
4. Jobs
5. Traffic

COMMUNITY DATA

Town: Jericho

1. How many people live in your community? 5190 (2008 estimate)

Source: Vt. Indicators Online UVM Center for Rural Studies

2. Of the people living in your community what percent are:

Less than 5 years of age	6.8%(342)
Between 5-14 years	18.1%(910)
Between 15-19 years	7.47%(387)
Between 20-24 years	2.8%(142)
Between 25-34 years	10.3%(521)
Between 35-54 years	39%(1958)
55 years and up	15%(755)

Source: population of 5015 in U.S. 2000 census

3. How many single parent households are there? 101

Source: U.S. Census 2000

4. What languages are spoken in your community? Largely English

Source: U.S. Census 2000

5. What ethnic groups are represented? Mostly white

(Hispanic 56, white 4887, black 34, Asian 28, Am. Indian 7, Hawaiian 4, multi racial 40,
Other 15)

Source: U.S. Census 2000

6. A. Who are the 3 largest employers of people who live in the community?

FAHC/UVM Medical Center, IBM/GE Health Care & other IT companies, St of VT

B. What are the 3 largest industries which employ the people who live in the community?

Computer industry, health care, teacher/professors

7. Are there any significant employers or industries not mentioned? Tourism, auto service & repair, restaurants, real estate, retail shops, riding stable.

8. What percentage of your community is unemployed? 3.7%

Source: VT. Online Indicators 2008

9. What is the median family income? \$ 84,355. Adjusted gross income

Source: VT. Online Indicators 2007

10. In 2005 the number of family that received food stamps? 41

Source: VT. Online Indicators 2005

11. What kind of home based businesses exist in the community?

Landscaping, hair dressing, sewing, retail, art gallery, day care, B&B, chiropractor, agricultural CSA.

12. List the number of libraries?

schools___4_____, public libraries___2_____, college___0_____,hospital/medical___0_____,
legal___0_____.

13. List the number of schools, public and private?

Preschool___3_____, grade school___2_____, middle school___1_____,tech ed___0_____, high
school___1_____,colleges___0_____, universities___0_____.

14. How many home schooled children are there? List the break down per school

MMU 13, ID 3, JES 17, BRMS 22.

Source: VT. Dept. of Ed.

15. What are the education levels of those in the community over 18. How many have:

High school diploma/GED	671 (19.2%)
Some college – no degree	617(17.6%)
Associate degree	336(9.6%)
Bachelor’s degree	997(28.6%)
Graduate or professional degree	586(16.8%)

Source: census 2000

16. How many medical care organizations?

hospital___0_____, clinic___0_____,rehab___0_____, hospice___0_____, chiropractor/PT___3_____.

17. How many social service providers are there?

day care centers___8_____, drug rehab___0_____, community centers___1_____, other___0_____.

18. List the churches (name them) in the community: Good Shepherd Lutheran, Jericho Congregational, Jericho United Methodist, Korean-American United Methodist, Mt. Mansfield Unitarian Universal Fellowship, United Christian Assembly, United Pentecostals.

19. List clubs/service groups (name them) :

XYZ Seniors, 4 H, Boy & Girl Scouts, Ladies Auxiliary, food shelf, historical society, Lions Club, Recreation committee, Pony Club.

20. What are the 5 most important issues facing your community in the next 5 years?

1. traffic
2. taxes
3. housing costs
4. elderly & low income housing
5. jobs